

End User Learning Map

KEY TASKS AND LEARNING AREAS



COMPLETE YOUR ACCOUNT DETAILS



ADD RECEIPTS & EXPENSES



EDIT & SUBMIT EXPENSE REPORTS



Complete 'My Account'

First-Time Introduction

Understanding Certify Expense

Getting Started New User Setup Wizard Create & Submit Expenses



Configuring Your Account

Account Details

Adding Your Credit Card Adding Your Phone Number **Enter Direct Deposit Details** Change Default Language Add an Additional Email Address

Download Certify Mobile

Install on Your iPhone Install on Your Android Connect Certify and Uber

User Delegation



Act as a Delegate User <u>Assign a Delegate Yourself</u>

4 Managing Your Wallet

Working in your Wallet

Deleting an Item Editing Items Merge Items **Reviewing Items** Creating Expenses from **Credit Card Transactions**

Add Receipts & Expenses

Emailing & Uploading

Emailing Receipts <u>Uploading From Your Computer</u> Sending to Another User

Review Your Expense Report

Edit Expenses

Editing with the Cleanup Wizard **Splitting Expenses**



Edit Receipts

Adding Additional Images Attach to an Expense Line Using the Link Receipts Wizard

Add Mileage

Create a Mileage Expense Line Add a UK Mileage Expense

Add Receipts & Expenses on the App

Adding Expenses on the App Adding Receipts on the App Add Receipts from your Photo Gallery Using Autofill

Submit Your Expense Report

Submit Expense Reports Recalling Reports

Extra Help

System Administrator

When to Contact



Password Reset





